Microsoft Outlook Level II

In this course, you will configure mail accounts, perform advanced searches, control spam with filters, automate tasks with rules, and learn advanced calendar and contact management skills. This course builds upon the foundational knowledge presented in the Outlook Essentials course and will help you customize a communication system well-suited to your work styles.

Group classes in NYC and onsite training is available for this course.
For more information, email corporate@nobledesktop.com or visit:
https://training-nyc.com/courses/advanced-outlook

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Course Outline

Working with Messages
- Hyperlinks
- Equations
- Symbols
- Horizontal Lines
- Tables
- Review exercise

Message Settings and Options
- Importance
- Sensitivity
- Delivery Options
- Manage Multiple Accounts
- From Option
- Language Options
- Advanced Options in Outlook
- Review exercise

Managing Messages
- Sorting Messages - Basic
- Sorting Messages – Advanced
- Filter Messages
- Outlook Search
- Advanced Find Dialog box

- Search Folders
- Custom Search Folder
- Review exercise

Mailbox Management

- Junk E-mail Settings
- Safe Senders List
- Safe Recipients List
- Blocked Senders List
- Message Formats
- Mailbox Cleanup
- Review exercises

Creating Inbox Rules

- Automatic Replies
- Automatic Reply Rules
- Conditional Formatting
- Rules Wizard
- Quick Steps
- Quick Steps commands
- Review exercise

Managing Contacts

- Import Contacts
- Address Book
- Edit Business Cards
- Forward Contacts
- Share Contacts
- Review exercises

Advanced Calendar Management

- Customize Work Time
- Appointment/Meeting Options
- Calendar Appearance
- View Multiple Calendars
- Multiple Calendar Overlay
- Meeting Invitation Management
- Rules for Meeting Responses
- Tracking Meeting Responses
- Review exercises

Tasks

- Viewing Tasks
- Task Details
- Assign a Task
- Respond to an Assigned Task

- Status Report
- Task Options
- Review exercises
- Outlook – Shortcut Glossary